



# Minutes

**MEETING HELD TUESDAY 27 APRIL 2010, 19.00 hrs**  
**CLIFT ROOM, FHQ, MAIDSTONE**

## **Welcome and Introductions**

1. The Chair welcomed new members of the SIAG (Chairs of the BCU IAGs) to the meeting in addition to members of the Chief Officer Team.

## **Minutes of last meeting (25.01.10) and matters arising (SI)**

2. The meeting agreed that the minutes were an accurate record.

### **Matters arising**

3. **Item 3:** *Difficulty for disabled members in responding to feedback forms: 'Find-A-Voice', in Ashford had been identified and contact had been made. It was hoped that it would not be too long before positive steps were taken and practical assistance with carrying out their role in the SIAG would be available to disabled members*

**Action: MM/HK to progress this issue.**

4. **Item 21:** *The viability of establishing a panel of SIAG members as an independent scrutiny panel for Professional Standards Department (PSD). The Business Information Unit (BIU) is to produce a pack of statistics relevant for the IAG. This should be available from July 2010. It was suggested that an SIAG Lead member should be identified to co-ordinate this issue.*

**Note 1: SIAG Members have been asked to submit their names for the roles of Lead Members against their chosen priority(ies) with a deadline date of 5 May.**

**Note 2: Following discussion with the Head of PSD, it was decided that it would be more efficient for the Head of PSD to advise the SIAG Chair when scrutiny help was required. The SIAG Chair would then allocate members on an ad hoc basis.**

5. **Item 32:** *Vulnerable Groups: Elderly update.* Media Services has undertaken to get in touch with appropriate organisations and report back, at a later date, on their progress.

6. **Paragraph 25. Hate Crime:** A verbal report was made on the hate crime scrutiny event, which took place on 4 March. It had been an excellent and informative

exercise, however disappointment was expressed that there was only one SIAG member present. There had been some excellent feedback from the exercise, which had contributed to the revision of the policy.

### **Confirmation of priorities for 2010/11 and Strategic IAG Leads and Police SPOCs**

7. All members had received a list of the priorities and were asked to indicate their choices as Lead member for the different priorities and to work with the Force SPOC (Single Point of Contact) for each of the topics.
  8. **'Confidence'**: The 'Confidence' banner was a Government initiative at which the force had been performing well with a 47.7% confidence vote from the public. The Confidence Route Map had been designed by the National Police Improvement Agency (NPIA) and was evidence based and focussed on the six social strands. This linked in with the Partners & Community Together (PACTs) (attended by representatives of local organisations/authorities and community members) meetings and the Neighbourhood Policing Teams (NP) which Kent Police were involved with or had established in the county. The intention was that the IAG Lead member(s) would be able to observe how police identified the public's priorities and what action they took on them. Members were welcome to accompany Neighbourhood officers and attend PACT meetings to see at first hand the complexity of issues involved.
  9. **Anti Social Behaviour (ASB)**: Systems showing data concerning anti social behaviour issues including repeat victims data, were expected to go 'live' in May when the SIAG Lead member(s) would be able to review them.
  10. **Stop and Search (S&S)**: This was an area in which Kent Police were doing quite well. Figures would be updated on a quarterly basis and would be available to the SIAG Lead(s).
  11. **Prevent**: This will continue to be a priority although at the moment it had no force SPOC.  
**Action: Kent Police management to inform SIAG, directly or via the Diversity Support Team, of the replacement for the current Prevent Lead when known.**
  12. Once Lead SIAG members have been allocated to each priority, then a role requirement will be compiled for the use of both SIAG Leads and the Force SPOCs.  
**Note: The Role Requirement sheet was sent to SIAG Leads 11 May and to Force SPOCs 17 May.**
  13. Any adjustments concerning Professional Standards and the SIAG will be considered in consultation with Chief Executive of the KPA.  
**Action: Diversity Manager to liaise with KPA Chief Executive**
- ### **Equality Standard for the Police Service (ESPS)**
14. A suggestion that the SIAG Scrutinising team should be made up of Chairs from the BCU IAGs in order to capacity-build knowledge was agreed.

15. The themes included:
- Operational delivery
  - People and culture
  - Organisation of processes

An invitation will shortly be sent to the six BCU IAG Chairs inviting them to attend a capacity building training session on **Tuesday 25 May** concerning the ESPS. The theory was that the Chairs of the BCU IAGs were best placed to know what was happening in their particular areas and report back to Kent Police.

16. At the July full meeting of the SIAG an overview of the BCU IAGs progress with the ESPS will be on the agenda and this will become a standing item for all the full meeting agendas.

**Action: to note with regard to standing item (SI) on full agendas.**

### **Equality & Human Rights Commission – judgement disability hate crime**

17. This was a 'read only' item. A meeting was to be held between Kent Police and KCC to agree the way forward for partnership in respect of tackling hate crime. A Paper had been written for presentation to the KCC Strategy Equality Group outlining how the two partners could assist each other on hate crime. The Equality & Human Rights Commission was about to mount a national enquiry following the Pilkington case and it was important for Kent Police to be able to demonstrate what they were doing in response to the issue.

### **Local Trends – BCU IAGs (SI)**

18. A read only paper was distributed which briefly demonstrated how the Police & Community Support Officers (PCSO)s and Neighbourhood Police Officers identify social identities concerns etc. These concerns are then entered into the Community Safety Unit (CSU) by way of the Joint Problem Solving Database (JPSD). By gathering all the information from all the wards and areas together and putting it in the JPSD, the relevant authorities have an easier task in working out ways to effectively engage with the community and improve the issues of concern.

19. By the next quarterly IAG meeting in July, there should be a clear picture of the social identity issues in each area of the county, enabling a view of the county wide trends to be put together.

20. Citizen Focus meetings, which are held in every BCU, would be a useful tool from which to identify the issues in each area. Efforts should be made to find out the dates of these meetings and then encourage SIAG members to attend.

**Action: Dates of Citizen Focus meetings and to be advised to SIAG members of them.**

21. Every Neighbourhood policing officer will know where and when the meetings are

in their own area and how to break down barriers in approaching certain groups. This assists in improving communication with people and increasing peoples' confidence in the police.

**Action: Get the dates of Citizen Focus meetings from local police officers and encourage SIAG members to attend the meetings and report back.**

### **Increasing Use of Blackberries**

22. The increasing use of Blackberries in connection with officers communicating more effectively with the community was raised. It was queried whether Blackberries would be used in the collection of data for Stop and Search. The response was that the Blackberry was a tool to be used by officers when engaging with crime, local issues and priorities and so was to be used accordingly.

23. Up to 25 March, 26,000 engagements using the Blackberry had been made. Kent Police were expanding the use of the Blackberry.

### **Overviews of the updated reports on the priority areas (SI)**

24. *Anti Social Behaviour (ASB)*: The force SPOC and the IAG Lead(s) selected at random an incident of teenagers loitering and reviewed it. This was found to be a useful exercise and would be repeated in future.

25. *Stop and Search (SS)*: The IAG Lead joined an exercise in the port of Dover and one in France where people travelling through the ports were stopped and searched at random. Officers did not need a reason to do this, just a suspicion. Stopped people did not have to be cautioned under Section 44, Schedule 7 of the Terrorism Act 2000.

26. Stop and Search linked in with frontier policing and the sensitivity around terrorism legislation. It was queried whether the presence of the IAG member had influenced the police to behave extra civilly to the public. The response was that the police behaviour had been exemplary and the police should be congratulated.

27. Clarification of two of the four response e-mails was requested, with the comment that these should not be overlooked in case the media got hold of the contents

**Action: A report would be made on the four e-mails received.**

28. *Recruitment, Retention and Progression (RRP)*: Work was on-going and during a recent meeting the SIAG Leads had posed a number of questions to the force SPOCs about under-represented groups. The SPOCs were in process of producing the relevant data.

29. *Elderly*: This work was on-going.

30. *Disability*: This work was on-going.

**Action: Diversity Manager to investigate whether CLOs or other police officers attended local access groups. It would be ideal to have someone from the police/IAG to attend the meetings of these groups.**

31. *PPU:* This work was on-going and a lot had been accomplished in the areas of male rape and assault.

32. *Prevent:* The SIAG Lead attended successful training sessions with members of the Muslim community. Work within schools was in process of planning at the current time and the SIAG member will be involved in this. At the present time there was no force SPOC for this subject.

**Action: Kent Police to advise SIAG Chair of the name and contact details of the new SPOC as soon as possible.**

33. *Hate Crime:* The 'walk through' event which had taken place recently had been very useful and the discussion following the workshop had been informative. The training had involved all social strands and identities and had not been limited to race only. The SIAG Lead was disappointed that not more SIAG members had attended. Members were encouraged to take full advantage of any future events.

### **Budget (SI)**

34. The Treasurer ran through the Strategic IAG budget to March 2010. There was an underspend of some £4,000, which the KPA had agreed to roll over to the 2010/11 financial year. The end of the financial year 2009/2010 statement would be available shortly.

**Action: The issue to be considered further.**

### **IAG Handbook**

35. Members were asked to read the handbook and report their findings, queries, comments the SIAG Administrator.

**Action: All SIAG Members**

Next Executive Meeting: **Tuesday 29 June 2010, Kensington Room, North Kent, 19.00 hrs.**

Next Full Meeting: Tuesday 27 July 2010, Clift Room 19.00 hrs.